



FARM IN THE DELL FLOWER CSA

2024 | Frequently Asked Questions

1. WHAT IS A CSA PROGRAM?

- Community Supported Agriculture (CSA) is a farming model that allows consumers to buy shares of a farm's harvest in advance. Shareholders pay for produce up front at the start of the season – providing the farm with the immediate income necessary to purchase seed and begin the growing season. In return, members receive a variety of hand-picked flowers every week.

2. WHAT IS FARM IN THE DELL OF THE RED RIVER VALLEY?

- Farm in the Dell of the Red River Valley is a non-profit organization that “transforms disabilities into abilities” by providing meaningful employment and life experiences in a community farm setting for individuals with developmental disabilities.

3. WHAT FLOWER CSA OPTIONS DOES FARM IN THE DELL OFFER?

- **Flower Share – \$150**
 - Weather permitting, the 2024 flower CSA program will run the week of July 22 – week of August 19. We will send out a reminder email prior to your first pick-up!
- **You can choose your pickup day/time/location:**
 - **Mondays** | 4:00 – 6:00pm, Farm in the Dell (7426 40th St. N. Moorhead)
 - **Fridays** | 9:30 – 11:30am, Farm in the Dell (7426 40th St. N. Moorhead)

4. WHEN WILL REGISTRATION OPEN FOR THE 2024 CSA SEASON?

- Registration opens for 2023 shareholders on February 1 and for the community on March 1.

5. HOW DO I SIGN UP FOR A CSA SHARE?

- You can register online at farminthedellrrv.org/flowers or call our team at **218.277.3766** and we would be happy to get you signed up. You can pay by card at the time of sign up – or feel free to mail a check:
 - Farm in the Dell | PO Box 975, Moorhead, MN 56561

6. I JUST SIGNED UP FOR A CSA SHARE – NOW WHAT?

- Welcome! We are so grateful that you are a part of Farm in the Dell's CSA program. Your involvement is helping to transform the lives of our Garden Engineers – our employees with disabilities – and to ensure that the farm is able to serve our community for years to come.
- Starting in early summer, we will communicate any CSA updates via the email address you provide at sign-up. Additionally, you will have access to our CSA Member web page throughout the growing season.

7. WHAT IF I CAN'T PICK UP MY WEEKLY SHARE AT MY SCHEDULED TIME/LOCATION?

- We encourage you to send a trusted family member or friend to pick up your bouquet on your behalf! It is **not** necessary to communicate with us if someone else will be picking up on your behalf – we simply ask that when they get there, they inform us whose bouquet they are picking up.
- If a shareholder notifies us **a minimum of 48 hours prior** to their scheduled pick-up that they would like to pick up **at a different scheduled time later in the week**, we'll do our best to accommodate those requests.
- Unfortunately, we are not able to accommodate change requests with less than a 48-hour notice.

8. WHAT HAPPENS IF I DON'T PICK UP MY BOUQUET?

- If your bouquet is **not** picked up by the end of your scheduled time slot (and we haven't received a 48-hour notice that you're picking up at a different scheduled time) your share will be forfeited for the week. Don't worry – your flowers will still be enjoyed, usually going home with our Garden Engineers after their next shift!

9. CAN I GET A REFUND FOR MY CSA SHARE?

- Because CSA revenue provides the farm with the immediate income necessary to purchase seed and other supplies to begin the growing season, we are not able to accommodate refund requests **after May 1**.
- A unique characteristic of CSA programs is the concept of shared risk between the farm and its members – no matter what the season brings. Once the growing season officially kicks off – ***we are in this together***.

10. WILL THERE BE OPPORTUNITIES TO PURCHASE ADDITIONAL FLOWERS?

- **MARKET:** Visit our NEW Farm in the Dell Market, which will be open weekly during the growing season, weather permitting. For days/times and to learn more, visit: farminthedellrrv.org/market
- **SPECIAL EVENTS:** Attend special events at the farm – many of which offer opportunities to purchase produce and flowers directly from the field, such as our U-Pick Days and our Table to Farm Dinner Series.

11. HOW CAN I GET MORE INVOLVED AT FARM IN THE DELL?

- There are many ways to support our mission! Below is a list of ways we encourage you to get involved:
 - Pray that our mission positively touches lives
 - Attend our seasonal events – learn more at: farminthedellrrv.org/events
 - Sign up to volunteer at the farm – learn more at: farminthedellrrv.org/volunteer
 - Donate much needed farm supplies – learn more at: farminthedellrrv.org/donate
 - Follow us on social media – [@farminthedellrrv](https://twitter.com/farminthedellrrv)
 - Refer employees, volunteers, partners, etc. – send ideas to cerbele@fidrrv.com
 - Support our cause through a financial donation – **learn more at: farminthedellrrv.org/donate**

12. I NEED MORE HELP!

- For a full list of our farm rules and Code of Conduct – **visit farminthedellrrv.org**
- Feel free to reach out to our team – we'd love to help in any way we can:
 - Duane Cwikla, Garden Manager – dcwikla@fidrrv.com or 701.219.8122
 - Cathryn Erbele, Operations Lead – cerbele@fidrrv.com or 218.277.3766