



# FARM IN THE DELL FLOWER CSA

2024 | Frequently Asked Questions

## 1. WHAT IS A CSA PROGRAM?

- Community Supported Agriculture (CSA) is a farming model that allows consumers to buy shares of a farm's harvest in advance. Shareholders pay for produce up front at the start of the season – providing the farm with the immediate income necessary to purchase seed and begin the growing season. In return, members receive a variety of hand-picked flowers every week.

## 2. WHAT IS FARM IN THE DELL OF THE RED RIVER VALLEY?

- Farm in the Dell of the Red River Valley is a non-profit organization that “transforms disabilities into abilities” by providing meaningful employment and life experiences in a community farm setting for individuals with developmental disabilities.

## 3. WHAT FLOWER CSA OPTIONS DOES FARM IN THE DELL OFFER?

- **Flower Share – \$150**
  - Weather permitting, the 2024 flower CSA program will run the week of July 22 – week of August 19. We will send out a reminder email prior to your first pick-up!
- **You can choose your pickup day/time/location:**
  - **Mondays** | 4:00 – 6:00pm, Farm in the Dell (7426 40<sup>th</sup> St. N. Moorhead)
  - **Fridays** | 9:30 – 11:30am, Farm in the Dell (7426 40<sup>th</sup> St. N. Moorhead)

## 4. WHEN WILL REGISTRATION OPEN FOR THE 2024 CSA SEASON?

- Registration opens for 2023 shareholders on February 1 and for the community on March 1.

## 5. HOW DO I SIGN UP FOR A CSA SHARE?

- You can register online at [farminthedellrrv.org/flowers](http://farminthedellrrv.org/flowers) or call our team at **218.277.3766** and we would be happy to get you signed up. You can pay by card at the time of sign up – or feel free to mail a check:
  - Farm in the Dell | PO Box 975, Moorhead, MN 56561

## 6. I JUST SIGNED UP FOR A CSA SHARE – NOW WHAT?

- Welcome! We are so grateful that you are a part of Farm in the Dell's CSA program. Your involvement is helping to transform the lives of our Garden Engineers – our employees with disabilities – and to ensure that the farm is able to serve our community for years to come.
- Starting in early summer, we will communicate any CSA updates via the email address you provide at sign-up. Additionally, you will have access to our CSA Member web page throughout the growing season.

## 7. WHAT IF I CAN'T PICK UP MY WEEKLY SHARE AT MY SCHEDULED TIME/LOCATION?

- We encourage you to send a trusted family member or friend to pick up your bouquet on your behalf! It is **not** necessary to communicate with us if someone else will be picking up on your behalf – we simply ask that when they get there, they inform us whose bouquet they are picking up.
- **Unfortunately, we cannot accommodate week-to-week pickup changes.** Though we would love to accommodate every request, our team simply can't keep up with the volume of requested schedule changes each week. Thank you in advance for your understanding!
- If you'd like to switch your scheduled pick-up time/location ***for the remainder of the season***, please let us know and we would be happy to get that switched for you.

## 8. WHAT HAPPENS IF I DON'T PICK UP MY BOUQUET?

- If your bouquet is **not** picked up by the end of your scheduled time slot, it will be forfeited for the week. Don't worry – your flowers will still be enjoyed, usually going home with our Garden Engineers!

## 9. CAN I GET A REFUND FOR MY CSA SHARE?

- Because CSA revenue provides the farm with the immediate income necessary to purchase seed and other supplies to begin the growing season, we are not able to accommodate refund requests **after May 1**.
- A unique characteristic of CSA programs is the concept of shared risk between the farm and its members – no matter what the season brings. Once the growing season officially kicks off – ***we are in this together***.

## 10. WILL THERE BE OPPORTUNITIES TO PURCHASE ADDITIONAL FLOWERS?

- **MARKET:** Visit our NEW Farm in the Dell Market, which will be open weekly during the growing season, weather permitting. For days/times and to learn more, visit: **[farminthedellrrv.org/market](http://farminthedellrrv.org/market)**
- **SPECIAL EVENTS:** Attend special events at the farm – many of which offer opportunities to purchase produce and flowers directly from the field, such as our U-Pick Days and our Table to Farm Dinner Series.

## 11. HOW CAN I GET MORE INVOLVED AT FARM IN THE DELL?

- There are many ways to support our mission! Below is a list of ways we encourage you to get involved:
  - Pray that our mission positively touches lives
  - Attend our seasonal events – learn more at: **[farminthedellrrv.org/events](http://farminthedellrrv.org/events)**
  - Sign up to volunteer at the farm – learn more at: **[farminthedellrrv.org/volunteer](http://farminthedellrrv.org/volunteer)**
  - Donate much needed farm supplies – learn more at: **[farminthedellrrv.org/donate](http://farminthedellrrv.org/donate)**
  - Follow us on social media – **[@farminthedellrrv](https://www.instagram.com/farminthedellrrv)**
  - Refer employees, volunteers, partners, etc. – send ideas to **[cerbele@fidrrv.com](mailto:cerbele@fidrrv.com)**
  - Support our cause through a financial donation – **learn more at: [farminthedellrrv.org/donate](http://farminthedellrrv.org/donate)**

## 12. I NEED MORE HELP!

- Feel free to reach out to our team – we'd love to help in any way we can:
  - Duane Cwikla, Garden Manager – [dcwikla@fidrrv.com](mailto:dcwikla@fidrrv.com) or 701.219.8122
  - Cathryn Erbele, Operations Lead – [cerbele@fidrrv.com](mailto:cerbele@fidrrv.com) or 218.277.3766