



FREQUENTLY ASKED QUESTIONS

1. WHAT IS A CSA PROGRAM?

- Community Supported Agriculture (CSA) is a farming model that allows consumers to “subscribe” to a farm’s harvest. Shareholders pay for produce up front at the start of the season – providing the farm with the immediate income necessary to purchase seed and begin the growing season.
- In return, members receive a variety of freshly picked vegetables every week. Consumers eat healthy, locally-produced food and have the satisfaction of knowing where it came from and how it was grown – strengthening their connection to the land and to the farmers who feed them.

2. WHAT CSA OPTIONS DOES FARM IN THE DELL OFFER? WHAT ARE YOUR RATES?

- We offer CSA shares for a variety of family sizes and budgets!
 - **Full Share | \$599:** Full shares feed 3-4 people or 1-2 veggie lovers for the entire 12-week season.
 - **Half Share | \$399:** Half shares feed 1-2 people for the entire 12-week season.
 - **Peak Share | \$225:** Peak shares feed 1-2 people for 6 weeks during the peak of harvest.

3. HOW LONG IS A SEASON? WHEN DO I GET MY PRODUCE?

- **SEASON INFORMATION:** The length of your CSA season depends on whether you choose a Full, Half, or Peak share. We will send out a reminder email prior to your first pick-up.
 - **Full and Half Shares:** Weather permitting, Full and Half shareholders can expect 12 weeks of produce. We plan to run the 2025 season from the *week of July 7 through the week of September 22.*
 - **Peak Shares:** Weather permitting, Peak shareholders can expect 6 weeks of produce. We plan to run the 2025 peak season from the *week of August 4 through the week of September 8.*
- **PICKUP OPTIONS:** When you register, you can choose your pickup day/time/location:
 - **Mondays** | 4:00 – 6:00pm, Farm in the Dell (7426 40th St. N. Moorhead)
 - **Tuesdays** | 5:00 – 6:00pm, Scheels Home and Hardware (3202 13th Ave S, Fargo)
 - **Tuesdays** | 5:00 – 6:00pm, Salem Evangelical Free Church (1111 30th Ave S, Moorhead)
 - **Fridays** | 10:30am – 12:00pm, Farm in the Dell (7426 40th St. N. Moorhead)

4. HOW DO I REGISTER FOR A CSA SHARE?

- Registration opens for last year’s shareholders on January 15 and for the community on February 1.
- Register online at farminthedellrrv.org/csa or contact our team and we would be happy to get you signed up: **218.277.3766** or cerbele@fidrrv.com
- Pay by card at the time of sign up, or mail a check to: Farm in the Dell | PO Box 975, Moorhead, MN 56561

5. I JUST SIGNED UP FOR A CSA SHARE – NOW WHAT?

- Welcome! We are so grateful to have you as part of our CSA family. Your involvement helps transform the lives of our Garden Engineers – our employees with disabilities – and to ensure that the farm is able to serve our community for years to come.
- Starting in early summer, we will begin communicating CSA updates via the email address you provide at sign-up. Additionally, during the CSA season, you will have the opportunity to opt-in for text alerts. Information regarding how to sign up for text alerts will be communicated via email and at your first pick-up.

6. WHAT IS INCLUDED IN MY WEEKLY SHARE?

- **PRODUCE:** We work hard to provide a variety of produce that allows our shareholders to enjoy their favorite veggies while also trying new things! Below are examples of items commonly grown each season:
 - Beets
 - Broccoli
 - Cabbage
 - Carrots
 - Cauliflower
 - Cucumbers
 - Green Beans
 - Herbs
 - Lettuce/Greens
 - Kale
 - Kohlrabi
 - Onions
 - Peas
 - Peppers
 - Potatoes
 - Pumpkins
 - Radishes
 - Strawberries
 - Sweet Corn
 - Swiss Chard
 - Tomatoes
 - Winter Squash
 - Zucchini
 - And more!
- **AVAILABLE ITEMS:** Available produce varies based on what is in season and ready for harvest. This means that early season pickups tend to have fewer items/quantities, while mid- and late-season pickups will have much more abundance! This is part of the joy of receiving your produce directly from local farmers – you are able to intimately experience and appreciate the rhythm of nature’s bounty throughout the season.
- **DISTRIBUTION MODEL:** Each week, we will have crates of produce items laid out, and you will have the opportunity to pick and choose which produce items you take (or don’t). Both the specific **produce items available** and the **quantity of produce** that you can take depends upon whether you signed up for a full or half share. Please note that while we try our best to ensure that all shares receive the same items, there may be some weeks that ONLY full shareholders receive certain produce items, based on availability.
- At your first pick up, we’ll give you a reusable tote that you can use to transport your produce each week.

7. WHAT IF I CAN’T PICK UP MY WEEKLY SHARE AT MY SCHEDULED TIME/LOCATION?

- We encourage you to send a trusted family member or friend to pick up your share on your behalf! It is **not** necessary to tell us in advance if someone else will be picking up on your behalf – we simply ask that when they get there, they inform us whose share they are picking up.
- **Unfortunately, we cannot accommodate week-to-week pickup changes.** Though we would love to accommodate every request, our team simply can't keep up with the volume of requested schedule changes each week. Thank you in advance for your understanding!

8. WHAT HAPPENS IF I DON’T PICK UP MY SHARE?

- If your share is **not** picked up by the end of your time slot, it will be forfeited for the week. Produce from unclaimed shares goes home with our Garden Engineers – so rest assured that no produce goes to waste!

9. CAN I SWITCH MY SCHEDULED TIME/LOCATION?

- As noted above, we are unable to accommodate week-to-week changes.
- However, if you'd like to switch your scheduled pick-up time/location ***for the remainder of the season***, please let us know and we would be happy to get that switched for you.

10. CAN I GET A REFUND FOR MY CSA SHARE?

- Because CSA revenue provides the farm with the immediate income necessary to purchase seed and other supplies to begin the growing season, we are not able to accommodate refund requests **after May 1**.
- A unique characteristic of CSA programs is the concept of shared risk between the farm and its members – no matter what the season brings. Once the growing season officially kicks off, ***we are in this together***.

11. HOW DO I GET THE MOST OUT OF MY CSA SHARE?

- **Mark your calendars for your scheduled pick-ups days and locations.** We want to make sure that you receive your weekly produce! On any given week, if you can't make it to your scheduled pick-up, we encourage you to send someone in your place - see #9 above for more details.
- **Attend our special events throughout the growing season**, scheduled exclusively for our CSA shareholders. Each year, shareholders are invited to Strawberry U-Pick Days in June and Bonus Produce Days in September. If we add additional events, we will notify shareholders via email and website.
- **We encourage you to choose Farm in the Dell as your pickup location.** This will help you to connect even further with the farm where your produce is grown! You will also have the opportunity to interact with our Garden Team, allowing you to learn, ask questions, and get to know your local farmers.
- **Try our provided recipes!** Select recipe cards are available at CSA pickup – otherwise, an online directory of recipes featuring our produce items is available online: **farmithedellrrv.org/recipes**
- **Follow us on social media!** While no crucial CSA information will be delivered via social media, following us on Facebook, Instagram, and YouTube gives you a deeper connection to our mission and keeps you up-to-date on all Farm in the Dell happenings: **[@farminthedellrrv](https://www.instagram.com/farminthedellrrv)**
- **Subscribe to our newsletter!** Stay in the loop on Farm in the Dell news, offerings, updates, volunteer opportunities, and more! **farminthedellrrv.org/newsletter**

12. HOW CAN I PURCHASE ADDITIONAL PRODUCE?

- We work hard to make sure that you always receive at least the full value of your share, if not more. If you would like more produce, below are a few additional ways to get Farm in the Dell veggies:
 - **BONUS ITEMS:** Based on availability, we will have extra items available for shareholders to take throughout the season. These items will be offered on a first-come, first-serve basis.
 - **MARKET:** Visit the Market at Farm in the Dell which will be open weekly during the growing season, weather permitting. For days/times and to learn more, visit: **farminthedellrrv.org/market**
 - **SPECIAL EVENTS:** Attend special events at the farm – many of which offer opportunities to purchase additional produce – such as U-Pick Days, our Table to Farm Dinner Series, and Fall Festival.

13. IS THE CSA PRODUCE CONSIDERED “ORGANIC?”

- Though we make efforts to follow organic practices, Farm in the Dell is not a “certified organic” farm.
- We strive to rely on natural materials to maintain soil fertility and practice natural methods of pest and disease control rather than relying on chemical pesticides and fungicides.

14. I’M NEW TO THIS WHOLE CSA THING – WHAT DO I DO WITH ALL THE PRODUCE?

- We get it: you signed up for a CSA with the intention of recipe hunting each week and creating beautiful dishes with all your locally-grown veggies...but now that you have them, you’re just not sure what to start.
- Never fear – we’ve compiled an extensive library of easy, delicious recipes on our website! Each recipe features one or more ingredients that can be found in Farm in the Dell CSA shares throughout the season. The directory can be found online at: **farminthedellrrv.org/recipes**

15. WHAT HAPPENED TO FLOWER CSAs?

- Due to programming changes, we are not currently offering Flower CSAs.
- Never fear – there will still be lots of opportunities to enjoy flowers from Farm in the Dell! We will still have bouquets of flowers available in our weekly market, as well as plenty of U-Pick opportunities for you to pick your own farm-fresh flowers, straight from our patch!

16. HOW CAN I GET MORE INVOLVED AT FARM IN THE DELL?

- There are many ways to support our mission! Below is a list of ways we encourage you to get involved:
 - Pray that our mission positively touches lives
 - Attend our seasonal events – learn more at: **farminthedellrrv.org/events**
 - Sign up to volunteer at the farm – learn more at: **farminthedellrrv.org/volunteer**
 - Donate much needed farm supplies – learn more at: **farminthedellrrv.org/donate**
 - Follow us on social media – **[@farminthedellrrv](https://twitter.com/farminthedellrrv)**
 - Refer employees, volunteers, partners, etc. – send ideas to **cerbele@fidrrv.com**
 - Support our cause through a financial donation – **learn more at: farminthedellrrv.org/donate**

17. I NEED MORE HELP!

- For a full list of our farm rules and Code of Conduct – visit **farminthedellrrv.org**
- Feel free to reach out to our team – we’d love to help in any way we can:
 - Cathryn Erbele, Operations Lead – **cerbele@fidrrv.com** or 218.277.3766